

01/05/2020

Dear Customers and Suppliers,

**RE: COVID-19 Level 4**

As we enter the next phase of the Lockdown, I hope you are all healthy and are keeping safe, the last 5 weeks has definitely tested our mental health along with complying with the Government's rules. I personally enjoyed my first outdoor cycle on May 1<sup>st</sup>, hope you all got to feel some freedom?

As the Government starts to reopen the economy on a LEVEL 4 criteria, this allows us as a manufacturing company to reopen with a 30% staff complement as a maximum. As we all need time to dust off and prepare our facilities to restart, we do expect the odd "teething issues" with both providing a safe work place for our staff and customers, we will also need time to adjust to the restrictions created by new regulations.

**We are open** and ready to start supply, although to start with a limited staff will increase delivery so we ask for longer lead time and discuss with our sales team on required delivery. We will have internal sales at our offices to answers calls and assist with potentials collections.

Sales and Marketing team are available on Mobile phones, Emails, our webpage interaction will continue as normal. Technical support teams are on standby for telephonic support. All the above will be working from home.

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The following personnel are available:

Foam enquiries:

JHB- Brian Petersen 083 552 1541 [brian@rigifoam.com](mailto:brian@rigifoam.com)

KZN- Tristan Dickinson 082 672 6535 [tristan@rigifoam.com](mailto:tristan@rigifoam.com)

PE- Ronnie Haarhoff 083 266 1314 [ronnie@rigifoam.com](mailto:ronnie@rigifoam.com)

CPT- Jeanette Gibson 083 370 9781 [jeanette@rigifoam.com](mailto:jeanette@rigifoam.com)

Lambdaboard

National – Lyle Jeffery 071 688 2681 [lyle@rigifoam.com](mailto:lyle@rigifoam.com)

Chemical systems

National – Robbie Buchanan 060 879 5719 [robbie@rigifoam.com](mailto:robbie@rigifoam.com)

Please note all our contacts per website will be monitored and processed as per normal.

I am available on 083 252 5749 [duncan@rigifoam.com](mailto:duncan@rigifoam.com) for any queries in regard to the operational requirements of the company.

On behalf of the Rigifoam/Resichem family,

Best regards



Duncan Goldsmith

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